

Welcome to Beacon Medical Practice

We aim to provide a high standard of primary health care, in a friendly and relaxed environment.

Our Mission Statement:

Better – Always striving to improve
Empathy – Considerate of all our patients & staff
Adaptability – Always willing to adapt to any situation
Caring – constant care for our community
Open – to new ideas/feedback, giving the patient a voice
Nursing – nursing our community back to good health

Opening Times:

Skegness: 08:00-18:30 Mon—Fri
Sites: 08:00-17:00 Mon, Tues, Wed, Fri

Practice Training

Practice training is conducted on Thursday afternoons, to help aid the continual professional development of all staff. Appointment availability is reduced to allow time for staff training. The practice team are available to help you with your queries at the Skegness surgery and are also available to help via telephone before 14:00 and after 16:00.

Self-care	NHS 111	Pharmacist	GP (Doctor)	NHS Walk-in Services	A&E or 999
Headache, Backache, Sore throat, Cough	Unsure? Confused? Need help?	Cold/Flu, Earache, Throat, Painful lozoph, Earaches	Unwell, Vomiting, Ear pain, Back ache.	If you cannot get to the GP and it is not getting any better.	Crushing Severe bleeding Chest pain Blacking out

Appointments:

Our appointment system has changed, you will now be offered multiple types of appointment options when you contact the practice.

- Out of Hours appointments with the dedicated local team during evenings and weekends
- Face to Face appointments
- Triage appointments
- Physiotherapist



Dispensary Services

If you live more than one mile from the nearest Pharmacy you may be eligible, under Pharmaceutical Regulations, to use the Practice Dispensary. Please ask for further details.

A number of services are offered:

- Medications ready for collection within 24 hours of requesting (during working days)
- Collect from your preferred surgery—Chapel St Leonards or Ingoldmells, Skegness—by appointment
- Discuss use of medications with a Qualified Dispenser in a one to one consultation, known as a D.R.U.M
- Blister packs/trays—each tablet is placed in a section, marked with the time of day to be taken
- Free delivery service, if you struggle to collect your medicines each month
- Large print labels—if you struggle to read smaller print
- Order via Online services

Dispensary Opening Hours

Chapel St Leonards and Ingoldmells:
08:00—17:00 Mon, Tues, Wed, Fri
08:00-12:30 Thursday

PPG

Are you interested in joining our Patient Participation Group (PPG)?

Would you like to help support your practice and help make a difference to services we provide?

You can do this by:

- Sharing ideas
- Having your say
- Providing suggestions for improvement
- Attending meetings



Scan me for more information!



Home Visits



If you need to see a clinician and you are housebound, or are too unwell to attend surgery, please try to call before 10:30 so that we may allocate this. Please only request a visit if you really need one. You will be asked by our appointments team what some of your symptoms are as this helps the clinician assess the urgency of the visit.

Out of Hours

If you have a medical need when the practice is closed, but it is less urgent than 999, please call 111. NHS 111 is the free number to call when you have an urgent healthcare need. It directs you to the right local service, first time, making it easier for you to access urgent healthcare services when you need medical help fast. 111 is available 24 hours a day, 365 days a year.

In an emergency please dial 999 and ask for an ambulance.

Accountable GP

As part of contractual requirements all patients including children registered at a GP practice must be allocated a named accountable GP.

Test Results

The results line is open daily from 09:00-12:00, results will only be given to the patient/their representative. You will be asked to confirm your identity before any information is disclosed.



Repeat Prescriptions

At the discretion of a clinician, you are allowed to have certain treatments on a repeat prescription. Requests for these can be made by:

- In person by bringing your repeat slip to the practice
- Register for Online Services - where you can order your prescription from home or on the go (please ask at reception for details)
- Register for Patient Partner PIN service

The practice also uses the Electronic Prescription Service (EPS) Repeat Prescriptions slips will be ready for collection from the surgery within 24 hours, expect weekends or Bank-Holidays.