

**OTHER HEALTHCARE PROVIDERS THAT USE OUR  
RESOURCES ARE:**

**COMMUNITY SURGERY:**

We now carry out more complex minor surgical procedures including:

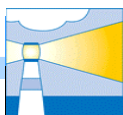
- Ganglion excision/ injection/ aspiration
- Carpal Tunnel
- Dupuytren's Contracture
- Ulna Nerve Release
- Toenail removal with ablation/removal of toenail bed
- Lipoma/lesions excision

**OTHER SERVICES INCLUDE:**

- MRI Mobile Unit
- Physiotherapy
- Echocardiogram
- Orthopaedic one-stop shoulder clinic
- ENT Consultant led clinic

**HEARING IMPAIRED PATIENTS:**

Patients with a hearing impairment should advise the receptionist of this on arrival for any appointment at the practice. The receptionist will then ensure that the relevant clinician is made aware. When the patient is due to be seen. The clinician will ensure that they personally call any hearing impaired patients in for their appointment.



**CLINICAL PRACTITIONERS**

The Practice has chosen to manage our ever-growing patient population by developing a team of Clinical Practitioners. They are extremely skilled in looking after patients with minor illness such as coughs colds, flu, sore throats, sinusitis, chest infections, ear aches/pain, fever, urinary infections, rashes, cystitis, vaginal discharge, vaginal thrush, recent onset back ache, headaches, sore eyes, conjunctivitis, styes, skin rashes lumps/bumps, emergency contraception, insect bites and stings, skin infections, skin infestations, nappy rash, routine pill checks, stomach upsets, vomiting, mouth ulcers, worms, diarrhoea, hay fever, impetigo, constipation, haemorrhoids, soft tissue (muscular) sprains and strains, poorly controlled asthma.

**THE PRACTICE NURSING TEAM:**

Our Specialist Practice Nurses provide a comprehensive chronic disease management service and offer consultations by appointment. All our nurses are specially trained in diabetes, heart disease and respiratory diseases and offer clinics to help you manage your particular condition.

Along with our Treatment Room Nurses, they also provide a full Practice Nursing Service on an appointment basis to undertake, vaccinations and immunisation, cervical smears, pessary fittings, ear syringing, travel vaccinations and holiday advice, as well as assisting the doctors with minor surgery.

Our Nursing Team is complemented further by the Health Care Assistants, who undertake a wide range of support duties for the clinical team, eg phlebotomy, ECGs, spirometry, Blood Pressure checks to name but a few.

**ENHANCED SERVICES:**

Our GPs are qualified to offer a wide range of minor surgery, joint injections and contraceptive services. The Practice provides in-house anti-coagulation therapy monitoring, both in the surgery and in hospital-based clinics.

The Practice is constantly seeking to develop new services for its patients and is actively involved with the local Clinical Commissioning Group (CCG) in commissioning health services for its patients.

**SURGERIES:**

Churchill Avenue, Skegness, PE25 2RN

Skegness Road, Ingoldmells, PE25 1JL

Ancaster Avenue, Chapel St Leonards, PE24 5SL



**BEACON MEDICAL PRACTICE**

Skegness | Ingoldmells | Chapel St Leonards

Website: [www.beaconmedicalpractice.com](http://www.beaconmedicalpractice.com)

Telephone: 01754 897000

**Introducing your Clinicians**

**GP PARTNERS**

- |                    |   |
|--------------------|---|
| Dr J S CHAGGAR     | BSc BM ChB DRCOG DCH FPCert<br>LRCP MRCS MRCGP MBA<br>(Sheffield 1985) GP Trainer |
| Dr R L RASHID      | MBChB, DRCOG, DFSRH, MRCGP,<br>GP Trainer   |
| Dr J L QUEVEDO     | LMS, T(GP)  |
| DR H A C PIYATISSA | MBBS MRCGP DRCOG MRCP   |

**SALARIED GP**

- |                              |  |
|------------------------------|--|
| DR D CIEPIELEWSKA            | Doctor of Medicine/ 1st<br>Specialist – Poland |
| DR G GRZELKA                 | Medical Diploma of Łódź<br>University—Poland   |
| DR M KUZYSZYN -<br>KRASINSKA | Doctor of Medicine/ 1st<br>Specialist—Poland   |

**CLINICAL PRACTITIONERS**

- JANE BALL
- MARIE JONES
- MICHAEL TURNER

**PRACTICE NURSES**

- NOAH BEST
- AMANDA KIDD
- LISA LATHBURY

**HEALTHCARE ASSISTANTS**

- EBONIE BARKER
- HAYDN CHAPPELL
- KAYLEIGH GRAY
- PAULINE LAROSE
- AMANDA WATTAM
- KAREN WIDOWSON

## Welcome to Beacon Medical Practice

The Practice aims to provide a high standard of primary health care in a friendly and relaxed setting. This leaflet is designed to help you get the information you require about the services we offer.

### SURGERY OPENING TIMES:

Skegness: 8.00 am to 6.30 pm (Mon—Fri)

Sites: 8.00am to 4.30pm (Mon—Fri)

The number of appointments available on some Thursday afternoons is reduced as this is the afternoon where we undertake training sessions for the continuing professional development of all staff. Other than Thursday 2.00pm-4.00pm, staff are always available throughout the day to deal with your queries.

### APPOINTMENTS:

The Practice operates an appointment system which offers telephone triage to all patients. Face to face or video consultations will be arranged if necessary by the clinician who triages your call. When you ring, our receptionists will ask you to provide some details of the problem in order to prioritise your call, please disclose as much as you feel comfortable doing so as this will determine the priority order of calls.

### ACCOUNTABLE GP

As a part of contractual requirements, all patients, including children registered at a GP practice are allocated a named accountable GP.

The named accountable GP is responsible for the co-ordination of all appropriate services required under the contract and to ensure they are delivered to each patient where required.



### HOME VISITS:

If you need to see a doctor and are too ill to attend surgery, or are housebound, please try to telephone before 10.30 am. Only ask for a visit if you really need one and please be aware that you may be asked to give our staff some idea of your symptoms—this information helps the Doctor to assess the urgency of the visit.

### TEST RESULTS:

If you are ringing for test results, please ring between 9.00am & 12.00pm. Results will only be given to the patient and you will be asked to confirm your identity. Secretaries will also only be available to speak to between these times.

### REPEAT PRESCRIPTIONS:

You are allowed to have certain treatments on repeat prescription at the discretion of the doctor. Requests for these can be made in a number of ways:

- by telephone between the hours of 9.00 am and 12.00 pm and 2.00 pm and 4.30 pm
- in person by bringing your repeat slip to the Surgery
- by registering for our SystmOnline service, where you can order your prescription from the comfort of your own home over the secure internet. If you wish to register for this service, please ask for details from Reception.
- By registering for the Patient Partner PIN service.
- The Practice offers an Electronic Prescription Service (EPS)
- Repeat prescriptions will be ready for collection from the surgery within 24 hours, except weekends or Bank Holidays. Please remember that if you order on a Friday, your prescription will not be ready for collection until Monday.

### OUT OF HOURS:

If you have a medical need when the surgery is closed, but it is less urgent than 999, please telephone 111.

NHS 111 is the free number to call when you have an urgent healthcare need. It directs you to the right local service, first time, making it easier for you to access urgent healthcare services when you need medical help fast.

It is available 24 hours a day, 365 days a year.

**In an emergency, please telephone 999 for an ambulance.**

### DISPENSARY SERVICES:

If you live more than one mile from the nearest chemist you may be eligible (under the Pharmaceutical Regulations) to use the Surgery Dispensary. Please ask for further details

A number of services are offered

- \* Medications ready for collection 24 hours after requesting them (during the working week)
- \* Collect your dispensed medication from your preferred surgery (Chapel St Leonards, Ingoldmells or Skegness by prior arrangement)
- \* Discuss your use of medicines with a Qualified Dispenser in a One to One private consultation—known as a D.R.U.M
- \* If you, or someone your care for takes multiple medications ask whether they can be dispensed in an easy to use Blister Pack / Tray. Each tablet is placed in a section marked with the time of day it is to be taken.
- \* Free delivery service if you find it difficult to come to the surgery every month to collect your medications
- \* Large print option if labels are hard to read
- \* Compatible with SystmOnline ordering

### Dispensary Opening Hours

Chapel St Leonards & Ingoldmells Sites:

8:00 am to 5:30 pm Mon, Tue, Wed and Friday

### COMPLAINTS/SUGGESTIONS:

Should you feel the need to comment on the service you have received from the Practice, please feel free to do so. The Practice operates a written complaint procedure, which is available on request. However, if you wish to make any complaint or suggestion at all, please ask to speak to our Practice Managers or dedicated Complaints Coordinator, who will endeavour to help you.

We also welcome suggestions from our patients as to ways in which we can improve our services. Please feel free to discuss these with any member of the team.