Flu Clinics 2017

Beacon Medical Practice

Flu Vaccination Campaign

BEACON MEDICAL PRACTICE
FLU VACCINATION CAMPAIGN
WE WOULD LIKE TO INVITE PATIENTS REGISTERED WITH THE PRACTICE TO ATTEND WALK IN CLINICS ON THE FOLLOWING SATURDAYS:
Saturday 16th September 2017 Skogness
Saturday 23rd September 2017 Chapel St Leonards
Saturday 30th September 2017 Ingoldmells
Saturday 7th October 2017 Skogness
THESE CLINICS WILL RUN FROM 8.30am - 1.00pm

The vaccination is available to any registered patients who meet the following criteria:
- 65 Years and over
- Are the main carer of an elderly or disabled person whose welfare may be at risk if you fall ill
- Pregnant women
- OR IF YOU HAVE ANY OF THE FOLLOWING:
  - Chronic chest condition
  - Kidney Disease
  - Lowered Immunity
  - Diabetes
  - Liver disease
  - Asthma
  - Hypertension (raised blood pressure)

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New recruits to our Clinical Team

The Practice wishes to welcome the following new members of staff to its team of Clinicians:

Dr A Singh
GP-Registrar
Dr Singh is currently with the Practice on placement.

Dr M Ahmed
GP-Registrar
Dr Ahmed will be with the Practice on placement until August 2018.

Dr W Audi
&
Dr D Ciepielewska
Dr Audi & Dr Ciepielewska both join us as part of the LMC (Lincolnshire Medical Committee) International recruitment initiative. Starting in Mid-September, they will each be with the Practice for a minimum of three years.

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Flu Clinics 2017
Registered Patients who are eligible by criteria are invited to attend one of this year’s walk in flu clinics, from 8:30am – 1pm on the following dates:

- Saturday 16th September – Skegness surgery
- Saturday 23rd September – Chapel St Leonards surgery
- Saturday 30th September – Ingoldmells surgery
- Saturday 7th October – Skegness surgery

Please see the poster on page 1 to check that you meet the criteria.

Missed Appointments – (DNA)
Do you feel frustrated when you cannot get an appointment?
DNA’s (Did Not Attend) are often a reason why.
Every day patients fail to attend their appointments.
Often this is because they did not change or cancel an appointment.
If the Practice had been informed, these wasted appointments could often have been offered to and utilised by other patients.

The effect of wasted appointments:
- An increase in waiting time for appointments
- Frustration for both staff and patients
- A waste of NHS resources
- A potential risk to the health of patients

To improve our service for the vast majority of patients who do book responsibly, we already operate a THREE strike rule. This rule applies to patients who repeatedly DNA without making any effort to cancel their appointment.

The three strike rule means that patients who do DNA repeatedly WILL be removed from the Practice list and will have to find a new GP elsewhere.

Although exceptions are made for the elderly and vulnerable and their circumstances are taken into consideration.

It is very easy to cancel an appointment with the Practice. This can be done online via our website, by calling the Practice using the automated phone system or in person at the Practice.

Patients that haven’t yet done so can register for SystmOnline, which means appointments can be made and cancelled. Repeat prescriptions can be ordered etc. 24 hours a day and all from the comfort of home.

Ask at reception for more information on registering for the SystmOnline service.

We appreciate that there can be many reasons why patients fail to attend appointments:
- They feel better
- They are scared
- Transport problems

Or
- They simply forget

DON’T FORGET! DNA’S COST TIME & MONEY! WHEN IT COMES TO APPOINTMENTS, KEEP IT OR CANCEL IT!

Feedback, Comments or Issues
Your views are important to us. If you have any comments about the Practice, there are suggestion boxes at all 3 sites that are reviewed by our PPG (Patient Participation Group) and at our staff meetings.