

Beacon Medical Practice

Meeting Minutes

Reference:	Patient Participation Group Meeting
Date:	16 th October 2017
Time Commenced:	2:00
Time Concluded:	3:30

People Present:	
S Hardy	
Cathy Brockwell	Practice Manager
Jackie Fletcher	Dispensary Manager
E Gasson	PPG Member
I Bradbury	PPG Member
T Whitworth	PPG Member
S Dennis	PPG Member
A Bliss	PPG Member
S Shaw	PPG Member
L Hemingway	PPG Member
P Chapman	PPG Member
R Roe	PPG Member
M Chisnall	PPG Chair Person
Apologies:	

Initials	Notes
MCh	Welcomed all to the meeting including new member S Shaw and welcomed A Bliss back
MCh	Welcomed S Hardy to give a talk on what's happening around the new Caravan Site
SD	Queried why S Hardy had been asked to come in and talk
MCh	Due to the volume of questions being asked by the group
SD	Discussed the reasons behind the 106 agreement being thrown out by ELDC Planning committee
CB	Application came through to the surgery and so the 106 was submitted on our behalf
CB	Queried the reasons why the 106 was declined
SD	Discussed reasons why
CB	Would like to invite the planning panel to the next Practice Managers Meeting
SH	NHS are consulted every time over planning applications and this was the 1 st time a reply had been sent and interest shown
SH	He always directs temporary patients on holiday to use the pharmacies or hospitals before using the doctors surgeries
SD	We need to be encouraging new developments as this brings jobs into the area
TW	Regular patients can't get appointments and yet holiday makers can get appointments throughout the day
RR	Walk in centres are looking to refuse to see patients that have not been seen by a GP first
RR	What will happen with the roads during new development
SD	Highways have no objections with plans around the development site
CB	Would like to invite HK to our next meeting to discuss our 106 application as

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This is not a verbatim account of the meeting but how the note taker perceived the meeting

	CCG made the application on our behalf
MCh	Thanked SH for coming along to answer questions and asked if HK could come to the next meeting
SD	MW should be the person attending our meeting to answer questions and not SH
PC	11 th Nov for 3 weeks the work will be starting to put the new bus stops in place outside the Ingoldmells Surgery and it will be the number 9 bus that passes the surgery
TW	Noticeboards need to be kept up to date at the surgeries
CB	International GP's have already started seeing patients
TW	When ordering prescriptions online there is a comment box which is not being actioned by staff ie; going away for 3 months so need extra medication
JF	Explained that we do get prompted that there is a message from the patient so not sure why they are being missed
LH	Thanked the staff at the sites for opening the doors earlier in the morning so patients are not kept out in the cold
RR	Walk in bloods are working well at the hospital
CB	We are looking into trialling this idea
??	Thanked Management Team for improvement in service at all sites.
	The next meeting will be held on 20 th November 2017
TW	Gave apologies for the November meeting