

## Beacon Medical Practice

### Meeting Minutes

<b>Reference:</b>	PPG
<b>Date:</b>	24.07.2017
<b>Time Commenced:</b>	14:00
<b>Time Concluded:</b>	15:05

<b>People Present:</b>	
I Bradbury	PPG Executive Member
S Carey	PPG Executive Member
M Chisnall	PPG Chairperson
E Gasson	PPG Executive Member
Paula Chapman	PPG Vice Chairperson
Mickaela Crane	IT & Data Quality Manager
<b>Apologies:</b>	
Cathy Brockwell	Practice Manager
Vicki Coggins-Hudson	Operations Manager
Jackie Fletcher	Dispensary Manager
Ann Bliss	PPG Executive Member
Susan Carey	PPG Executive Member
Glenys Brown	PPG Executive Member
Theresa Tansley	PPG Executive Member
Richard Roe	PPG Executive Member
Fiona Brown	PPG Executive Member

<b>Initials</b>	<b>Notes</b>
MC	<p>Welcomed everyone to the meeting</p> <p>Apologies given</p> <p>Minutes of the AGM – Noted that the attendance was disappointing, it had been advertised on Lincolnshire Radio, twice in the standard and also on Facebook.</p> <p>The minutes were agreed by PC and seconded by EG.</p>
MCr	<p>Noted that there was a lot of negative feedback on the face book recently regarding the surgery and it was surprising that very people wanted to come to discuss the issues.</p> <p>Advised that following the last practice meeting, the partners had decided that they would like the Beacon Medical Practice facebook page to be closed down. This was due to negative comments regarding individual GP's.</p> <p>Members felt that the page was positive but respected the GP's decision.</p> <p>Informed PPG of the new website and requested feedback</p>
MC	<p>Matters arising – EMAS now have new targets – discussion regarding these.</p> <p>Times have been increased when making decisions- hoping to ensure that the correct ambulances would be sent out.</p> <p>Discussion re different types of emergency.</p>

Version 2.0

This is not a verbatim account of the meeting but how the note taker perceived the meeting

	Training centres had been mentioned to Matt Warman that a Lincolnshire training centre might be possible.
LH	Requested an update on the possibility of walk in centres
MCR	Advised Marisco are currently doing this. Will discuss with the partners to see if they would be will to consider a trial sometime during the winter months.
SD	Suggested speaking to the walk in clinic at skegness hospital for advice.
MC	Asked regard Clinical Practitioners being available online
MCR	Advised that we would look at trying to put this in place for the 1 <sup>st</sup> of August.
IB	Requested at update on walk in centres mentioned at the AGM
MC	Discussed the CCG 20 million pound overspend and that there could be issues with not being on as bus route.
SD	Noted that this could be resolved with call connect Discussion the GP forward view regarding the IDEA of pods to cover OOH requirements for GP cover. Only in the early stages but would be looking at a pilot in the future.
MC	Practice managers report – discussed complaints Members would like figures of soft complaints to be brought to future meetings if possible. Suggestions folder included music – which all felt had been addressed and was much more appropriate now. Bus stop at Ingoldmells – also this is being addressed. Discussion re DNA's nothing new to report and figures remain stable at present. Discussed international recruitment and no date yet for GP's but expected to be mid September.
MC	Requested that the Signing in book be available for the PPG so that they do not need to take staff time or queue.
IB	Suggested a board in reception for future plans. So patients can be made aware that we are trying to make changes
MC	Talked about the Pelican Trust and advised it is open to everyone.
	Temporary residents – do they need to register Discussed that they do and the different types of registration. We do not have any say over this and cannot force patients to register permanently.
	Possibility of submitting a report to the chapel residents meeting – members felt that this would be a good idea. To be generate following comments at this meeting. To try and develop a positive relationship.
	<b>Date of the next meeting 18.09.2017</b>