

Beacon Medical Practice

Patient Newsletter



Spring 2017

The role of the Clinical Practitioner

At Beacon Medical Practice we employ a number of Clinical Practitioners who have surgeries and help our Doctors by triaging urgent requests for appointments.

We have two Emergency Care Practitioners (ECP's) Tracey Lamont and Neil Haslam, who come from a background in paramedicine with additional academic qualifications and with enhanced skills in medical assessment and extra clinical skills over and above those of a standard paramedic.

We also have six Advanced Nurse Practitioners (ANP's) who are educated and trained to provide health promotion and maintenance through the diagnosis of treatment of acute illness and chronic conditions these are Jane Ball, Liliana Demeter, Jane Spence, Jo Stones, Michael Turner and Karen Watson.

All of these clinicians can provide advice and treatment for many of the problems for which you may

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How to register for prescription services

Patient Partner

To register for our new Patient Partner Prescription Service simply attend the Reception Desk **in person** with a form of ID (passport, driving license, birth certificate).

You will be asked to select a 6 digit PIN number to use as your access code to the service.

*Full instructions are provided on registration.

SYSTMONLINE

To register for our SystmOnline Service simply attend the Reception Desk **in person** with a form of ID (passport, driving license, birth certificate).

You will be provided with a unique username and password which will grant you access to the online service.

*Full instructions are provided on registration.

Boston Hospital Services Petition

You may be aware of and be concerned by the proposed downgrading of Boston Pilgrim Hospital's paediatric and maternity departments, including the possibility of closure and relocation of services. **PLEASE** sign the e-petition, sign the local petition on the below website link, download a letter to your MP and send it in now!!! to safeguard these essential local services and to prevent downgrading and moving what we consider essential services to an already overcrowded Lincoln County Hospital.

<http://sos-pilgrim.org/site/index.php>
<https://petition.parliament.uk/petitions/127285>

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have needed a GP appointment in the past. Their main area of expertise is the management of minor/common illnesses.

The Clinical Practitioner can assess and examine you, make a diagnosis and provide treatment and advice including prescribing medications. They are able to refer you on for further investigations including blood tests, x-rays etc. They are able to refer you to other health care professionals and admit patients acutely to hospital if this is necessary.

The Clinical Practitioners work closely with the GP's and liaise frequently with them about your care. A GP is always available to support the clinical practitioners, should your clinical need require it.

Whenever you are asked by our receptionists to provide an overview of the purpose of your call, the more information you give the better this is as this enables our duty team to prioritise your call.

What can a Clinical Practitioner help you with?

- Sore throats
- Colds & coughs, flu like illnesses
- Chest infections
- Ear infections
- Sinusitis
- Acute back pain
- Poorly controlled asthma
- Hay fever
- Exacerbations of COPD
- Skin Infections / Impetigo
- Skin rashes
- Shingles
- Eczema
- Urine infections, cystitis
- Continence issues
- Emergency contraception
- Contraception queries
- Constipation
- Diarrhoea / Vomiting
- Haemorrhoids
- Stress / Anxiety

Some patients, often those with long standing medical problems may need an appointment with a Doctor. Our Clinical Practitioner is usually able to assess the situation and in some cases will organise initial blood tests and other investigations prior to arranging a follow up appointment with one of our GPs.

How to order your repeat prescription

There are many ways in which to order your repeat prescription at Beacon Medical Practice:

Repeat Slip- The easiest way to order your medication is still to fill in your Repeat Slip and hand it in at your local surgery. There are postboxes available at all sites if the surgery is closed.

Telephone- Once registered, you can use Patient Partner to order your repeat medications by calling 01754 897 000, option 1, option 1. See over for registration details.

Online- Once registered, you can use SystmOnline to order your repeat medications. See over for registration details.

In Person- Attend the surgery in person and speak to the receptionist on duty to order your repeat prescription.

By Post- Simply pop your Repeat Slip in the post to us, marking it for the attention of 'Prescription Department'.

*You can order your repeat medications up to 7 days in advance.

*In most cases you should allow 2 working days for your prescription to be processed, pharmacy dependent.

*Receptionists are only permitted to order medications when you provide the full and proper name of the item.



